

MEDIA RELEASE

26 March 2020



CITY POWER SUSPENDS NON-CRITICAL MAINTENANCE

City Power has decided to suspend all non-critical Planned Maintenance from 26th March to the 16 April 2020, however critical emergency maintenance will still be carried out during this period.

The suspension is to avoid the inconvenience for customers during the period of the COVID-19 lockdown and to ensure that all of our resources are geared towards attending to unplanned outages and emergency maintenance in support of the City's efforts in curbing the rapid spread of COVID-19.

Responding to the threat of COVID-19, the City of Johannesburg's approach, as announced by the Mayor, is one that seeks "to prevent, contain and manage the spread of the virus through efficient and equitable deployment of resources to regions and the most vulnerable areas".

The suspension of non-critical Planned Maintenance is one of the further measures the City has taken to ensure compliance with the declared state of national disaster and lockdown.

The Mayor has also urged all customers whose services were disconnected prior to the Lockdown and in accordance with the credit management by-laws, to urgently make the necessary arrangements to ensure that their electricity is restored prior to the Lockdown activation.

As City Power, we have already set systems in place to ensure that essential services continue, while ensuring that we protect and minimize the impact of the COVID -19 pandemic on our workforce and residents.

To this end, the following non-critical Planned Maintenances are suspended:

- * 30 March - Windsor substation
- * 03 April - Bond/Oak substation
- * 05 April - Rhinoceros substation
- * 05 April - Harley/Kent substation
- * 06 April - Harley/Surrey substation
- * 18 April - Olifantsvlei substation
- * 20 April - Fountainbleau substation

We will re-schedule and communicate new dates in due course.

Please note that City Power will carry out any critical emergency maintenance during the period of Lockdown.

ENDS

Issued by City Power

Relationship Management Department