



TOPIC: “Domestic Information”

A brief explanation for filling in the [Domestic Information Sheet](#)

The Domestic Information Sheet refers to anybody who resides in a home or works in a residence. Fill in the document completely and keep centrally in the property for any kind of emergency.

- MOBILE APP – My Saps - (Download via Play Store)
<https://play.google.com/store/apps/details?id=co.za.vodacom.boxfusion.saps>.
My Saps provides a new and easy way for citizens to access police services and information as well as enabling everyone to contribute towards building a safer society.
- On the Domestic Information sheet fill in, in case of emergency, full names, closest friend or relative (with their contact number) preferably someone with transport to get personal help. Access to employee’s family and their home details are essential - the police can go to their friend or family home (if their phone is not working) to notify and to get them support.
- Parkview Police Station landline number is 011 067 6000.
If you call the station and need urgent help or other there is always a “Duty Officer” in charge day or night. I contacted the station and asked for the Duty Officer the night my neighbour was shot and subsequently died on his front doorstep. When I got to the neighbour no police had arrived. I called the station and asked to speak to the Duty Officer and got immediate patrolling police presence to the crime scene.
- 10111 is commonly known for Police help – called from a landline will give the name and address of the caller to the call centre operator.
08600 10111 is a Police department created for reporting crime and following up on investigation into crimes that have happened and to give information on known crime.
10111 is a free call from a Telkom phone, 08600 10111 is not a Telkom number created due to abuse of “nonsense abuse” therefore call costs are incurred.
- 112 number is free on all cell phone providers and used for help from Police, Ambulance and Fire Engine. It is nationally (and internationally) the right number even without any cell phone working or even when switched off or has no phone or data time and is free. Callers using this number for “fun nonsense” and not actual needs are warned that they will be charged and prosecuted if not a serious crime or other emergency. This centre refers callers to the other numbers depending on the need of the caller.
- It is essential to be able to give the address where the “incident” has happened or is happening. 10111 will know the name and address of the caller if calling from a Telkom landline but confirmation of name and address will be requested by call centre member.
- Draw and write directions for your property on the Domestic Information sheet to get help to any domestic property. Outside of residence domestic property the whereabouts environment needs to be given to the call centre member. If they can’t find you they can’t help you!!! Explain to children and employees what a landmark is to get to the residence quickly. It helps enormously to get help quicker. Make a note of the landmarks on this Domestic Information sheet.
- Make sure your street number is clearly marked.

- 10177 is the call centre nationally for fire and ambulance. However, 112 or 10111 will provide this help but may take longer as they need to make another call to get the help needed!
- Most security companies can also help to get help of any kind if you contact them and/or get them to the property.
- Make a note of life saving medication of all residing in a property – what it is called and where it is kept. There is no need to explain what it is for, just where it is if an ambulance or other help is needed in any situation.
- Everyone should have ICE contact's numbers in the form and placed in cell phone or a card made and stuck to your wallet or purse – In Case of Emergency! Ideally the ICE contact should have transport to get to you. If there is a car accident the paramedics or other can contact family or friend to get to you or just have them informed of your plight. Putting ICE contact/s into your phone is fine but takes longer for the searcher to find or sometimes they cannot get into the phone without the pin number. You can have 2 ICE contacts if you wish.

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