



2026 ANNUAL GENERAL MEETING

OUR NEIGHBOURHOOD. OUR COLLECTIVE EFFORT.

Annual Report for the year 1 January to 31 December 2025
Progress through September 2026

Thursday 10 September 2026 • 18:00
Delta Café, Craighall Park

Presented by the Committee of the CraigPark Residents Association



AGM BUSINESS

Welcome and opening business

- 01 Confirm notice and voting register
- 02 Record apologies
- 03 Confirm quorum
- 04 Adopt 29 July 2025 minutes (previous AGM)

MEETING MECHANICS

Quorum confirmation

Record eligible members and
voting entitlements

Confirm the meeting notice and
prior AGM minutes

WELCOME TO MEMBERS, RESIDENTS AND OUR PARTNERS



IN REMEMBRANCE

We pause to remember

MARTIN WILLIAMS

Passed in 2025

RICHARD HAWKINS

Passed in 2026

Their contribution and place in our community remain part of the CRA story.



What period are we reporting on?

2025

ANNUAL REPORT

1 Jan – 31 Dec 2025
Activities + annual
financial
statements

2026

CURRENT UPDATE

Progress through
September
Current developments
and delivery

TONIGHT

DECISIONS

Constitution
Committee
AFS - Independent
reviewer

NEXT

DIRECTION

PBO / section 18A
pathway
Membership +
capacity

PAST ACCOUNTABILITY + PRESENT MOMENTUM



WHY WE EXIST

A good neighbourhood takes organised effort

PROTECT

Safe public spaces,
local character and
functioning
infrastructure.

REPRESENT

A credible voice when
residents need the
City and other
authorities to respond.

IMPROVE

Practical projects,
community
connections and
sustained care.

To protect and improve the place we call home – together.



WHY SMALL THINGS MATTER

Broken windows: neglect can become normal

AN IDEA THAT RESONATES

A broken fence pole, an expanding rubbish pile or an overgrown space signals that nobody is paying attention.

Early repair and visible care can interrupt that pattern and interrupt people's perceptions.

A PRACTICAL LESSON

New York made “broken windows” famous in the 1990s.

Research in Philadelphia also supports the value of cleaning, greening and maintaining neglected spaces.

City of Johannesburg's suburbs, green spaces.

For the CRA: notice it, organise a response, and keep following through.

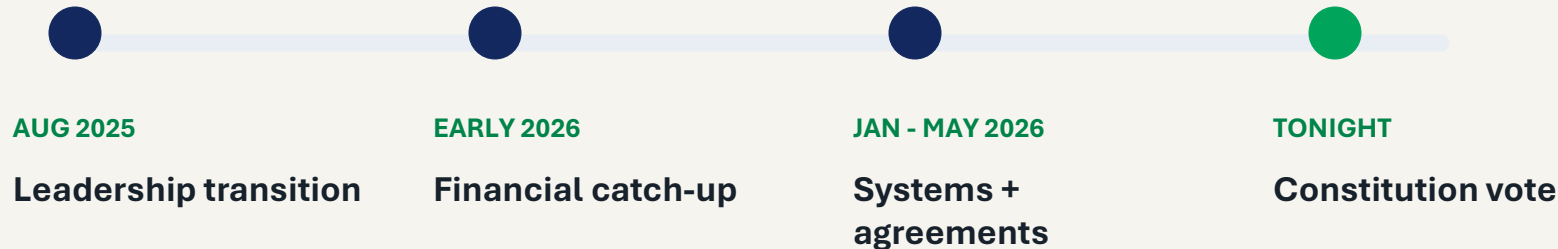


SINCE AUGUST 2025

A modern CRA with greater ability to act

“Professionalise the CRA.”

That was a consistent ambition of our previous Chair — and it became an aspiration of our new term.



THE AIM

Clear processes,
professional input and
reliable follow-through
give a small volunteer
team more capacity
and a stronger voice.



GOVERNANCE

A professional CRA that works for a volunteer community.



PEOPLE

Your committee — one team, shared work

Albert de Bondt

Chairperson

Samantha Herman

Vice Chair

Caron Askew

Treasurer

Mike Tiger

Secretary

Fran Swart

Committee

Prof Bruce Sparks

Committee

Michael Elliott

Committee

BUDDY SYSTEM

Portfolios remain important.

Our buddy system shares work, knowledge and follow-through, maintains motivation and drift.

Everyone here is a volunteer.

SHARED WORK. CLEAR ACCOUNTABILITY.



Better systems make volunteer time count

01

SERVICE AGREEMENTS

Clear provider roles
Scope and deliverables
Accountability

02

PROFESSIONAL INPUT

Planning and heritage
Financial expertise
Partners and peers

03

SHARED RECORDS

Minutes and action logs
CRA-owned accounts
Continuity and handover

04

SMARTER WEBSITE

Clear resident guidance
Reusable workflows
Less repeated admin

A SMALL TEAM CAN ACHIEVE MORE WHEN PROCESSES ARE IN PLACE.



Taking residents' information seriously

01

ACCOUNTABILITY

Information Officer
registered with the
Information Regulator

02

DOCUMENTATION

Privacy framework
Internal policies
PAIA documentation

03

DAILY PRACTICE

Appropriate data use
Access and retention
Member
communications

04

CONTINUITY

CRA-controlled
records
Provider
responsibilities
Ongoing maintenance

TRUST IN THE CRA INCLUDES TRUST IN HOW WE HANDLE YOUR INFORMATION.



Modern rules for the CRA we have become

- Modern NPO and public-benefit governance
- Practical committee and buddy-system rules
- Clear membership and voting arrangements
- Electronic meetings, notices and institutional digital control
- Stronger financial, conflict and accountability safeguards

WHY NOW?

The current Constitution no longer fits the organisation the CRA has become. Particularly our PBO ambitions, data obligations, projects, contracts and volunteer reality.

SPECIAL RESOLUTION

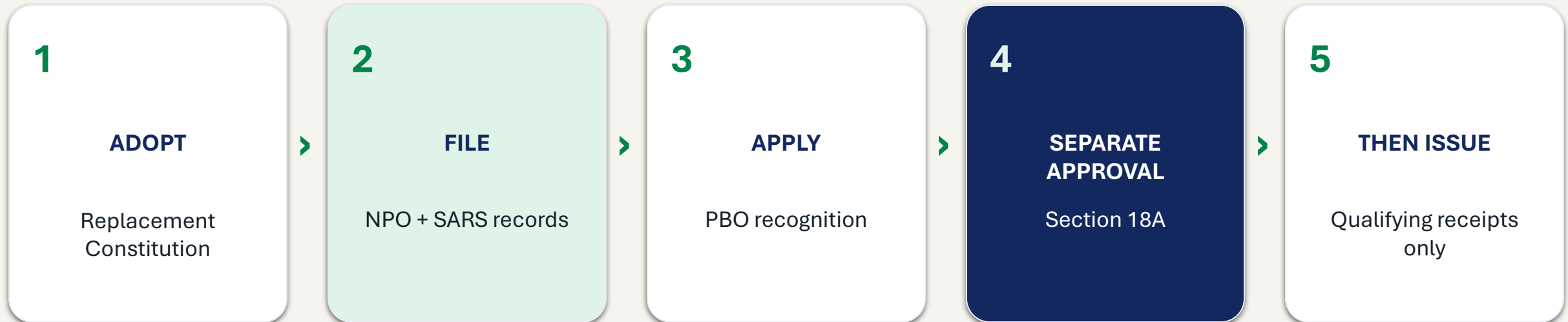
Member decision tonight

Stronger foundations for volunteer delivery and public-benefit recognition.



LOOKING FORWARD

Public benefit and enhanced funding opportunities



PBO REGISTRATION AND SECTION 18A APPROVAL ARE SEPARATE STEPS.

The goal is to unlock larger, tax-efficient support for qualifying public-benefit programmes.



SPECIAL RESOLUTION

Vote on the replacement Constitution (special resolution)

THE DECISION

Consider the replacement Constitution circulated to members.

We now put the formal special resolution to the meeting.

THE VOTE

Existing clause 16.2 requires a two-thirds majority of members present.

Protocol: record votes for, against and abstaining, and announce the result.

The circulated Constitution is the document being voted on.



Committee continuity and election vote

CURRENT SERVING COMMITTEE

- **Albert de Bondt**
- **Samantha Herman**
- **Caron Askew**
- **Mike Tiger (co-opted)**
- Fran Swart
- Prof Bruce Sparks
- Michael Elliott (co-opted)

TRANSITIONS

Kelly Applewhite resigned

Paulette Malcolm stepped down

Karien Lotter-Dogru resigned

CONTINUITY

The proposed transition clause preserves existing terms, subject to the new Constitution if adopted.

NOMINATIONS / APPOINTMENTS

We now vote to confirm vacancies and any interim appointments requiring election. Take proposed and seconded nominations; record outcomes.

THANK YOU TO ALL PAST COMMITTEE MEMBERS!



CRA AT WORK

TREASURER'S REPORT AND FINANCIAL POSITION

Treasurer, Caron Askew • 2025 annual financial statements and current financial position.



2025: putting our funds to work

R567.6k

Total income
Including donations and interest

R442.9k

Membership fees + donations
5% lower than 2024

R615.3k

Community delivery + operations
Spending increased by 70%

R86.2k

Interest income
Reserve earnings for 2025

R47.7k

Deficit for the year
Reserves supported delivery

R1.230m

Cash at 31 December 2025
vs R1.278m in 2024

Independently reviewed financial statements • signed 15 June 2026



The 2025 results, in detail

Rand	2025	2024 restated	2024 original ¹	YoY %
Total income	567,632	591,349	589,250	(4%)
Membership fees	387,530	364,540	388,474	6.3%
Donations	55,322	101,795	75,761	(45.7%)
Interest income	86,239	96,871	96,871	(11%)
Momentum commission	31,041	28,143	28,143	10.3%
Heritage applications	7,500	—	—	—
Expenses	615,345	362,728	364,515	69.6%
Surplus / (deficit)	(47,713)	228,621	224,734	(120.9%)
Cash at year-end	1,229,927	1,277,640	1,273,758	(3.7%)

¹ 2024 was restated for reclassifications and the timing of PayFast receipts.



Where the money went

Rand	2025	2024 restated
Environment	221,318	95,283
Gardeners and Jozi Trails labour cost	135,735	157,248
Pothole repair + Delta	56,662	12,449
Town planning	37,126	13,800
OUTA and Jozi Trails donations	32,000	24,000
Park Security	38,400	1,200
Other portfolios / costs	94,104	58,748
Total expenses	615,345	362,728

70% more spent

A larger Bubele team

Two gardener retrenchment packages

A larger Jozi Trails donation

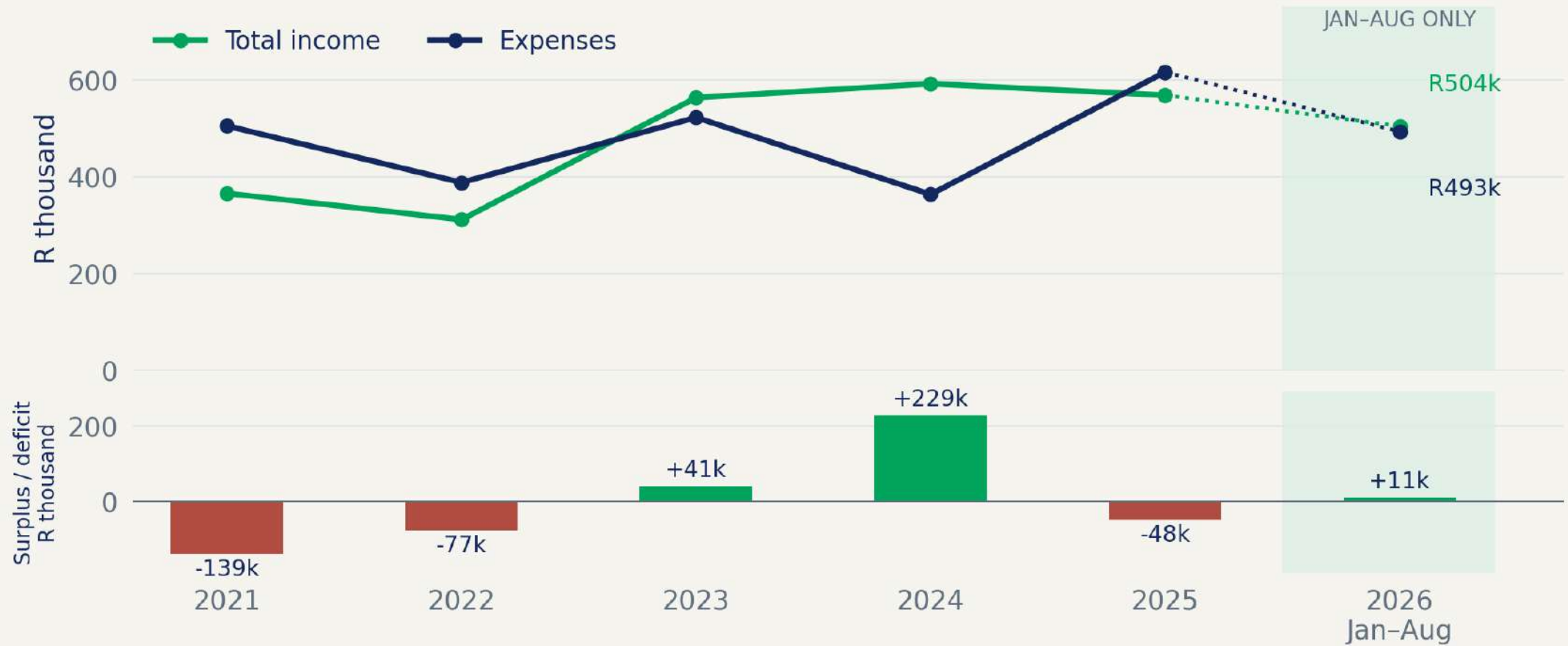
OUTA membership

More planning objections and security work

Reserves are there to support worthwhile community projects, with oversight.



Income, spending and the balance



2021–2025: full years • 2024 restated • 2026: January–August only



Stronger administration, better oversight

- Five years of tax returns completed
- SAGE reconciled to the financial statements and bank accounts
- Monthly reporting made possible
- Complex billing automated

A STRONGER FOUNDATION

PBO registration in progress

Paystack: easier
administration and better
provider support

Addressing stalled
memberships

AN IMMENSE AMOUNT OF WORK BEHIND THE SCENES — THANK YOU.



Stable finances. More capacity to deliver.

R434,275

Membership fees + donations

Only 2% below the whole of 2025 (R442,852), after eight months.

Paid marketing has helped grow contributions.

R11,056 SURPLUS

Income and spending are much closer in 2026.

Our purpose is to put income to work for the community.

Funds remain available for projects.

RESERVES WORK HARDER

R1m moved from money market to the Coronation Strategic Income Fund.

Insurance proceeds received to replace Jan Smuts trees damaged by a truck.

Financial stability supports sustained delivery and resident-led projects.



CRA AT WORK

SECURITY & PUBLIC SAFETY

CAP, CPF, SAPS and the everyday safety of our public spaces.



SECURITY • CRACAP

CAP: a continuing working partnership



MONTHLY

CRA–CAP meetings

SHARE

Local information,
patterns and
public-space
concerns

ALIGN

Visibility,
response and
prevention
priorities

FEEDBACK

Escalate recurring
gaps and improve
communication

PROPERTY AND VEHICLE-RELATED CRIME STILL REQUIRES VIGILANCE.

Local information and prevention priorities are discussed regularly, with practical follow-up.



CRACAP: crime and security update from CAP

- Contact crime within the CRACAP area has dropped by nearly 50% in 2026 compared to the same period in 2025 (January – August), reflecting a significant and encouraging downward trend in serious crime.
- Robberies in public spaces have seen a marked decrease in 2026, particularly along Jan Smuts Avenue — a positive result that speaks to the collective efforts of residents, security partners, and law enforcement in the area.
- Soft crime in the area is predominantly property-related, with incidents typically involving lone perpetrators operating under the cover of darkness in the late night to early morning hours.
- Properties with stronger security measures are consistently being bypassed — active alarm beams and electric fencing have proven to be effective deterrents. Residents are encouraged to review and reinforce their home security where possible.
- The Delta Park green belt and spruit corridor remain a noted risk factor for the area, as these peripheral spaces can provide access points for individuals moving in and out of the neighbourhood. This continues to be an area of focus for our security operations.



Visibility, prevention and a faster response

2025 FOUNDATION

Regular contact with CAP and practical information sharing.

Resident alerts and recurring concerns informed local priorities.

2026 FOCUS

Continued attention to property vulnerabilities and opportunistic incidents.

Public-space risks, prevention advice and coordinated escalation.

A good security position still depends on vigilance, reporting and cooperation.



The CPF relationship is producing action

RECONNECT

A working relationship with Parkview CPF re-established over the past three months.

COORDINATE

June and July operations with SAPS and the responsible partner structures.

FOLLOW THROUGH

Share recurring risks, align priorities and maintain a clearer escalation route.



CRA + CAP + Parkview CPF + SAPS + City partners



Safety also depends on the spaces between us



SCOUT HALL: BEFORE

An access gate that helps secure a shared community space.



SCOUT HALL: AFTER

Fence repairs and sustained attention to access and visibility.



DIFFICULT AREAS

Clearing neglected corners and reporting recurring risks.

CRA COORDINATES; SAPS, JCPZ AND CRUM EXERCISE THEIR RESPECTIVE MANDATES.



CRA AT WORK

CRA ENVIRONMENT

Michael Elliott • Friends of Delta, Bubele Africa and our shared green spaces.



Friends of Delta under the CRA umbrella

CRA

governance • leverage • reporting •
institutional continuity

FRIENDS OF DELTA

Ring-fenced contributions and expenditure
Project identity and community energy
preserved

CRA

Shared
administration and
accountability

FoD

Project identity and
local participation

A STRONGER PLATFORM

A volunteer-led project supported by
CRA governance, service agreements,
financial controls and transparent
reporting.

Delta Park: it does not look after itself



BUBELE Africa

**Delta Park
Users Group**



What this community quietly makes possible

Where it all started – Florence Bloom Bird Sanctuary Fence Repair (2023)



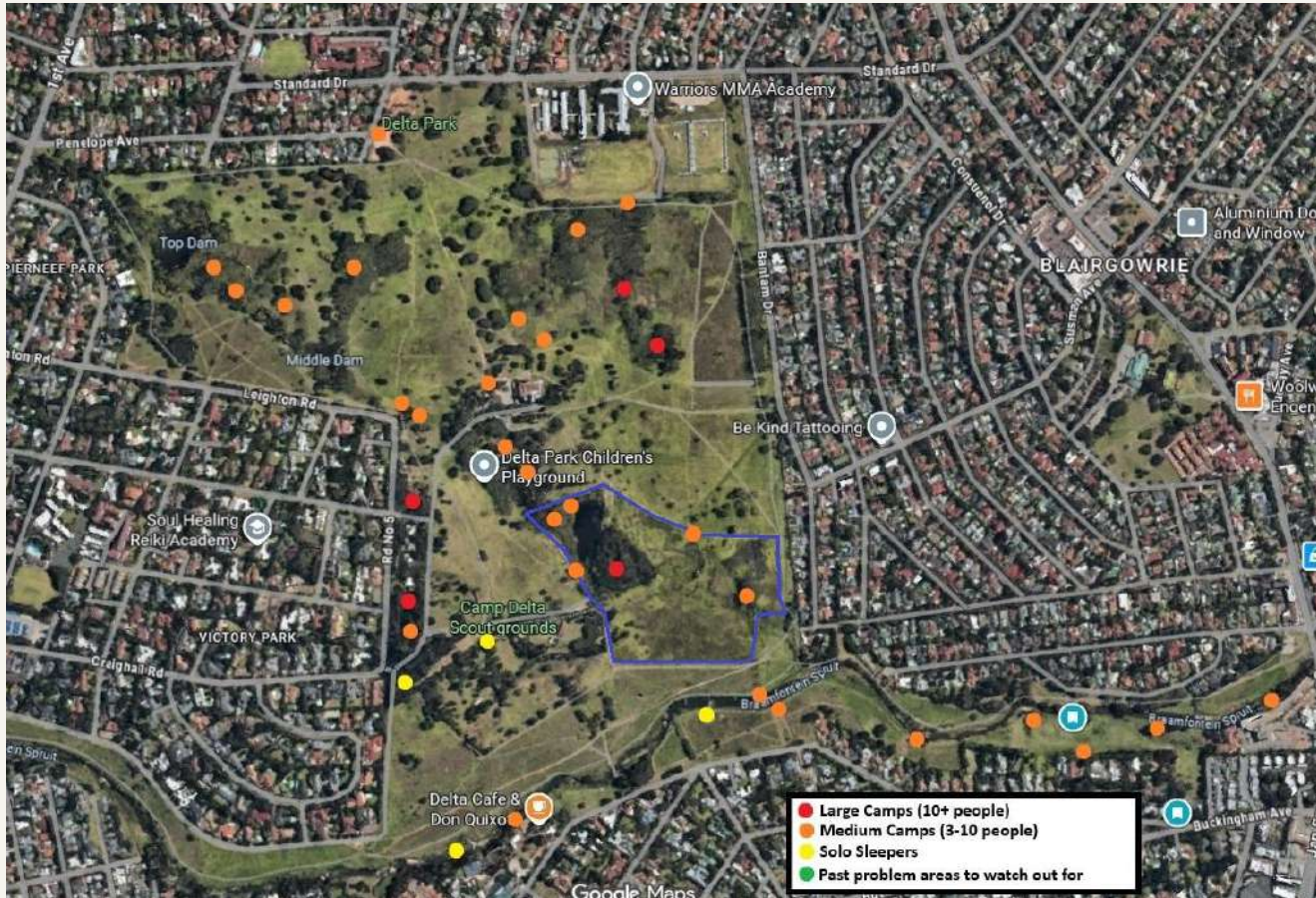


CRA ENVIRONMENT • GREEN SPACES

Where it all started – Florence Bloom Bird Sanctuary Fence Repair (2023)



Map Comparison - Identifying Other “Problem Areas” (Oct 2023)



Widespread Issues

- Estimated **over 100 people** who were living in the park.
- At least **5 Camps** with **over 10 people**
- At least **23 Camps** with **3-10 People**
- At Least **4 regular “Solo Sleepers”**
- Problem areas were identified
- **Drugs** and related paraphernalia found
- **Stolen Eskom Cables** found
- **Weapons** found
- Suspected **Stolen Items** found
- Tons of **“recycling”** found

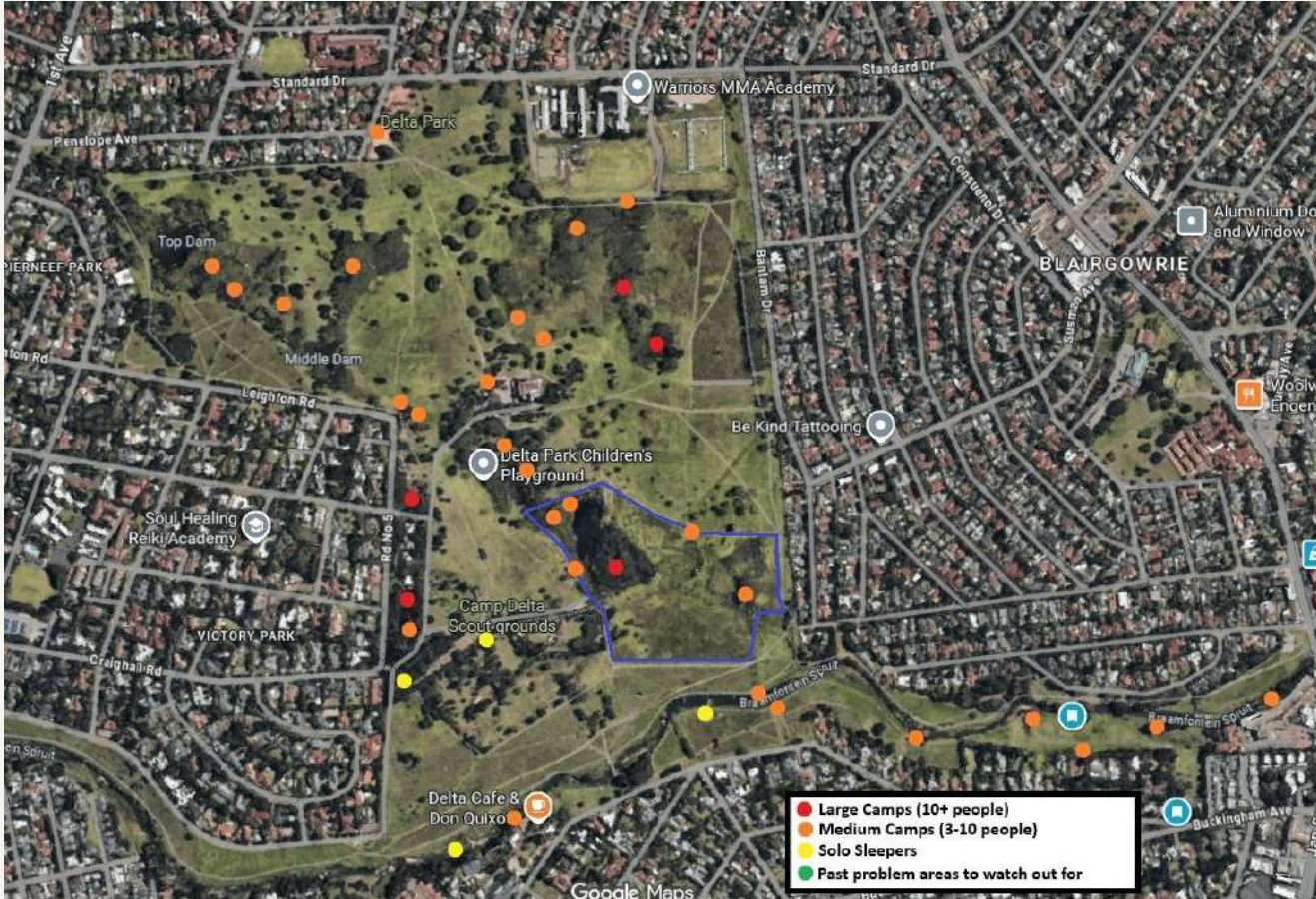
Map Comparison – Constant Pressure Starts Working (Oct 2025)



Main Issues became very localized

- Hijacked JPC Houses in Victory Park
- Pitcairn Carpark “Car Guards”
- Rattray Wier
- A few camps on Spruit
- Camp opposite Delta Cafe

Map Comparison – We Continue To Achieve Results (Today)



Main Issues remain localized and are slowly reducing with constant pressure.

- Hijacked JPC Houses in Victory Park
- Pitcairn Carpark “Car Guards”
- Rattray Weir

The scale is easy to underestimate



Our Estimates of rubbish removed:

- At least **15 Four-Ton trucks** of rubbish removed
- At least **1 bakkie load** of rubbish removed **every week** since Oct 2023
- **153 weeks** of work done so far.

What looks like one small problem often becomes a full day's work and many loads of rubbish out of the park

Rubbish in the Park: A clean-up is not a single event



ONE LOAD

THEN ANOTHER

THEN ANOTHER

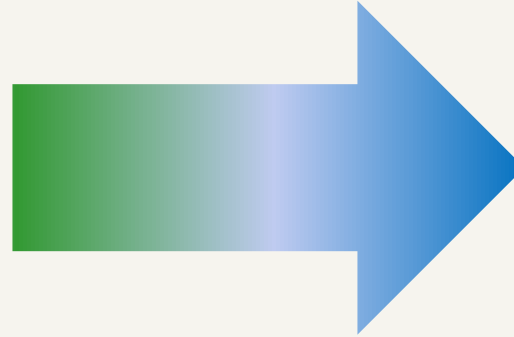
Interesting Items Found In Delta Park



Interesting Items Found In Delta Park



Small Consistent Efforts - Same Door. Different day.



- At a **City Power substation near Victory Park**, people were living in the structure next to high-voltage electrical equipment.
- This posed a **serious risk to their lives** and left critical electrical infrastructure vulnerable to vandalism.
- We logged multiple calls, but they were **repeatedly closed without the issue being resolved**.
- We kept pushing, and the necessary repairs were finally completed.

Small Consistent Efforts - Same bench. Different day.



Conditions can change. The work has to continue.

What have we done over the past 3 years

- **Daily security presence established** across Delta Park and the spruit (Conrad Drive up to Parkhurst)
- **Tonnes of accumulated waste removed** and continues to be removed since October 2023.
- **Florence Bloom Bird Sanctuary reclaimed** and protected, **no informal structures remain**
- **Overgrown and high-risk areas cleared** to improve safety and visibility
- Emerging **illegal** encampments **identified and addressed early**
- **Invasive vegetation** managed in priority areas
- Stronger coordination established with residents, security partners and City of Joburg authorities.
- **Dedicated, ring-fenced funding** established for Delta Park
- A visibly **cleaner, safer and better-maintained park** achieved through sustained community action
- Partnership with Bubele Africa, CRA, Jozi Trails, Delta Park Users Group.





Small Consistent Efforts That We Do...

- Daily patrols from our security team
- Report Sewerage Leaks
- Report Fires
- Report illegal dumping
- Discuss on going issues with JMPD, City Parks, CRUM, Ward Councillors
- Follow up with the relevant authorities
- Keep pressure on unresolved issues until they are addressed



What's Potentially next?

- Continue with current processes
- Litter Trap in Spruit with UJ PEETS (We need a water use license!!)
- Cutting fire breaks in Winter 2027
- Potential for Basic Fire Tank based at Environmental Center?
- Growth in number of volunteers?
- Painting of infrastructure in the park
- Securing substations around the park
- Reclamation of JPC houses?

We work within our role

Friends of Delta is not a law-enforcement

When an issue sits outside our role, we report it, coordinate and follow up with the relevant authorities on an ongoing basis for results.





CRA ENVIRONMENT • GREEN SPACES

Working with Bubele Africa



Who are Bubele Africa?

- 'Bubele' means kindness
- Johannesburg-based non-profit company founded in 2021
- Combines environmental clean-ups with paid work for previously unemployed people
- Focuses on rivers, parks, stormwater drains and public spaces
- Active around the Braamfontein Spruit, Parkhurst, Craighall and Hurlingham areas
- Works with residents' associations, schools, businesses and community groups
- Public evidence shows real, ongoing operational work
- Strong social impact model: one rand supports both employment and cleaner public spaces



What do Bubele Africa do in our community?

- Work in our community 3 days per week
 - 2 days funded by Lombard Insurance, focused on the Braamfontein Spruit
 - 1 day funded by CRA, focused on parks, traffic islands and other local green spaces.
- (We are looking for a joint sponsor)***
- Help clean and maintain the Jan Smuts Avenue islands between Craighall and Craighall Park
 - Maintain main roads into our suburbs
 - Recently cleared, prepared and planted 'Lion Lane' at the top of Beaufort Ave
 - Recently cleared the 'Rutland Rocks' at the corner of Northumberland Ave and Rutland Ave
 - Tackle areas that have been neglected or under-maintained by the City.
 - Act as our local hands-on team for cleaning, clearing, planting and ongoing maintenance





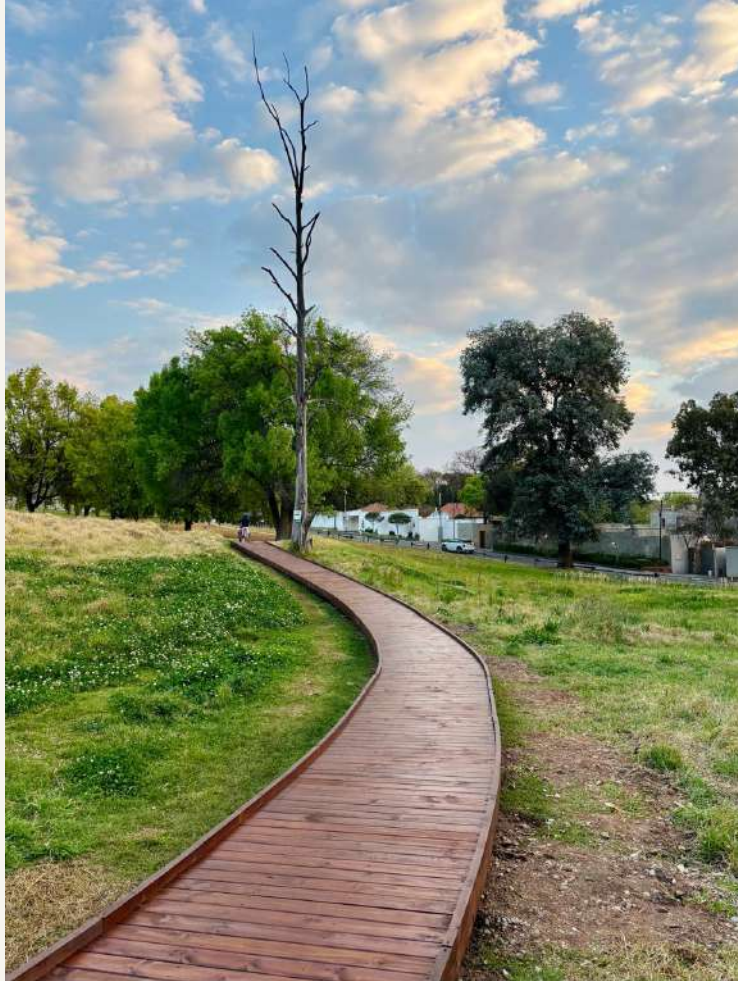
CRA ENVIRONMENT • GREEN SPACES

Working with Bubele Africa



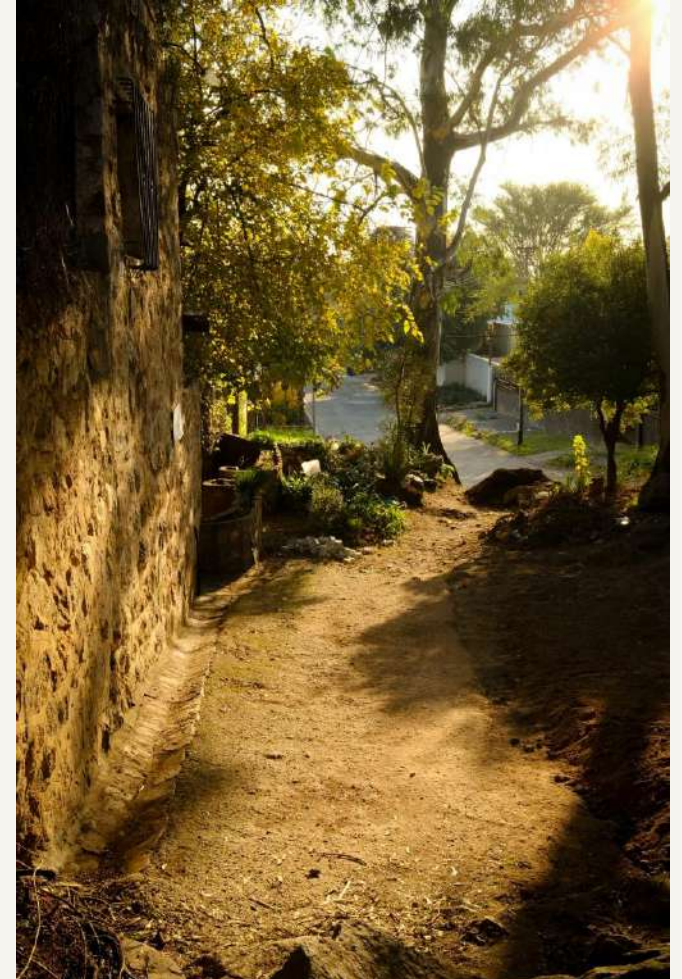
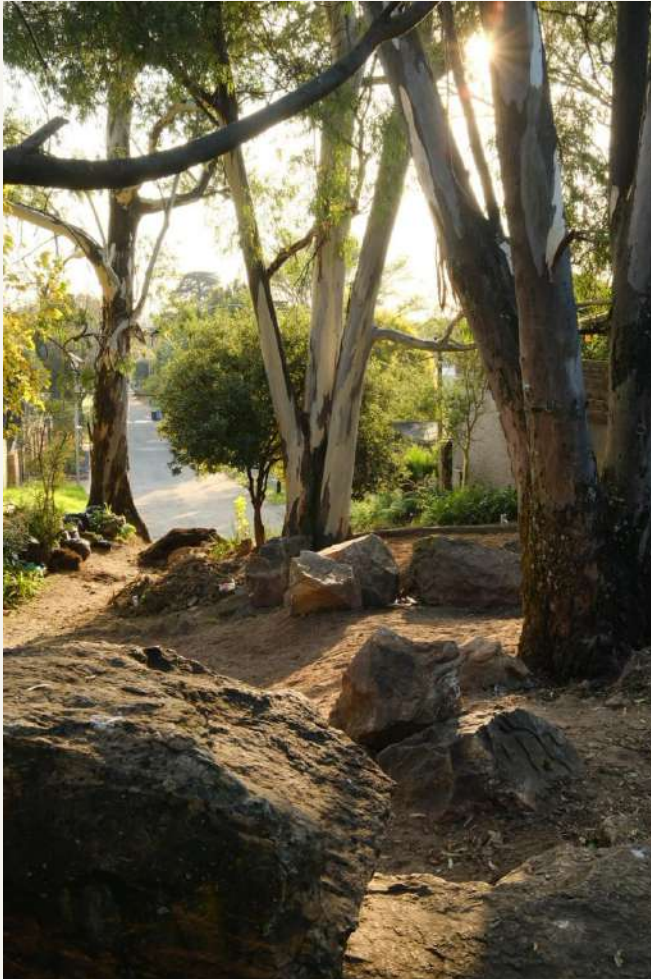


Keeping our suburb beautiful – Hugh Wyndham and Delta





Keeping our suburb beautiful – Lion Lane





What can you do to help?



- Become a CRA member.
- Help fund Friends of Delta additionally from as little as R50 per month.
- Consider funding Delta Park Users Group, Jozi Trails too!
- Volunteer your time at community clean-ups and park projects
- Spread the word with neighbours, park users, friends and family
- Join our WhatsApp group to stay informed and get involved
- Report issues early via WhatsApp. More eyes in the park means problems can be addressed before they grow
- Get your business involved through sponsorship, services or volunteer days. Bubele needs additional sponsors



CRA ENVIRONMENT • MICHAEL ELLIOTT

What can you do to help?



Think about how you recycle and where your rubbish goes!

Become a Contributor here



Join the WhatsApp Group here





CRA AT WORK

SUBURB INFRASTRUCTURE

Power, water and roads: individual reports, organised collective follow-up.



POWER • WATER • ROADS

Persistent problems need organised follow-up

POWER

Outages, unsafe equipment and recurring supply faults.

WATER

Bursts, leaks, sewage and interruptions affecting residents.

ROADS

Potholes, stormwater, damaged signs and unsafe road surfaces.

**Clear evidence helps us pursue a useful response from the responsible City entity.
Escalations and collaboration works.**



Better logging makes escalation more effective

1

LOG THE FAULT

Responsible City channel

2

KEEP THE REFERENCE

Date, location and number

3

CAPTURE EVIDENCE

Photos, duration and impact

4

SHARE RECURRING ISSUES

Clear information for CRA

5

CONSOLIDATE + ESCALATE

City entity and working groups

6

TRACK THE RESPONSE

Confirm action and recurrence

WEBSITE GUIDANCE HELPS RESIDENTS TURN A COMPLAINT INTO A USABLE RECORD.



More effective channels — still uneven delivery

WARD 90

Ward-boundary changes affect representation in the CRA suburbs.

WELCOME, RENATE

Welcome Councillor Renate van Onselen. CRA escalation complements the councillor's mandate and formal City processes.

CRA COLLABORATION

Senior working groups give us better access. Staff turnover and fragmented accountability still slow implementation.

WE BRING CONSOLIDATED PRIORITIES, EVIDENCE AND PERSISTENT FOLLOW-UP.



CRA AT WORK

TOWN PLANNING

Responsible development, professional scrutiny and a clear resident process.



Responsible development needs sound judgement

SUPPORT

Sensible upgrades, lawful additions and proportionate development appropriate to the site.

ENGAGE

Height, density, traffic, infrastructure capacity and the surrounding context.

OBJECT / APPEAL

Substantive planning concerns, procedural failures and proposals that overreach.

Each application is assessed on its merits — with professional input from Steve Baylis / VBH.



Properties where CRA coordinated a response

2025 / CONTINUING

9 Montrose — Erf 720, fast-food proposal
2, 4 & 6 Montrose — place of worship
25 Marlborough — Erf 695
46 Buckingham — Erf 568, guesthouse
Dunkeld Tower — Erf 203, appeal
Wildside — continued compliance follow-up

2026 / CURRENT

7 & 9 Montrose — revised applications
138 Buckingham / 6 Grafton — Erf 730
49 Waterfall — Erf 31
8 North Road — Erf 207
Parkhurst Bowls / Victory Park Ext 36
— joint planning representations

Different matters, different stages: objections, appeals, representations and enforcement follow-up.



A clear workflow helps residents participate

1 NOTICE IDENTIFIED
White notice / gazette

2 DOCUMENTS OBTAINED
Full application pack

3 PROFESSIONAL REVIEW
Relevance + cumulative impact

4 CLEAR PUBLIC PAGE
Documents and plain-language guidance

5 INDIVIDUAL SUBMISSIONS
Residents object in their own names

6 HEARING / APPEAL
Support where justified

INDIVIDUAL, RELEVANT SUBMISSIONS GIVE RESIDENTS A CLEAR VOICE.



MONTROSE • KFC / BURGER KING

Residents responded — and responded again

ORIGINAL APPLICATION • 2025

The fast-food proposal at 9 Montrose drew more than 50 resident objections.

CRA made the documents, issues and participation route accessible.

RE-ADVERTISED • 2026

The 7 & 9 Montrose applications required fresh scrutiny and submissions.

Almost 100 individual objections were recorded by 19 August; participation continued.

Professional review + clear guidance + individual resident participation



Greater intensity needs greater scrutiny

8 NORTH ROAD

An eight-storey, approximately 800-unit proposal.

Questions include scale, access, services and cumulative infrastructure pressure.

CRA facilitated almost 400 objections.

DUNKELD TOWER

CRA's appeal and resident communication continue.

Obtaining reasons and maintaining the procedural record are part of the work.

Planned development must be tested against the capacity and character of the area.



Our process is helping other associations

RECOGNITION

CRA presented its town-planning process to JoburgCAN affiliates in July 2026.

REPEATABLE PRACTICE

Clear application pages, professional review and well-organised resident submissions.

REALISTIC EXPECTATIONS

We can apply pressure and improve the response. Outcomes still depend on the authorities.

A disciplined local process becomes useful experience for the wider city.



CRA AT WORK

HERITAGE

Protecting local character while making the process manageable.



Heritage guidance that residents can use



- 1 Applicant sends the pack
- 2 CRA checks completeness
- 3 Professional review by our professional consultant
- 4 Comment / no objection; documents stamped

OLDER BUILDINGS MAY REQUIRE HERITAGE APPROVAL BEFORE ALTERATION OR DEMOLITION.



2025–2026 SNAPSHOT

Heritage applications: 2025 and 2026

2025

Kruger
Richmond
Buckingham
Lancaster
York
Hamilton
Portland
Bedford

2026 TO DATE

Sutherland
Buckingham
Westminster
Hamilton

THANK YOU, SARAH TREHERNE, FOR PROFESSIONAL AND PRACTICAL HERITAGE GUIDANCE.



CRA AT WORK

PUBLIC POLICY & PARTICIPATION

Detailed local evidence in decisions that affect all of Johannesburg.



Detailed submissions carry more weight

REGULAR ENGAGEMENT

Meetings with JoburgCAN roughly every three weeks on bigger municipal issues.

SUBSTANCE

Detailed submissions connect policy wording with practical resident impacts.

WIDER BENEFIT

Planning, alcohol safety, public space and services affect communities beyond CRA.

The CRA is increasingly a credible contributor to city-wide conversations.



Our voice in the decisions shaping the city

2025

- Land Use Scheme review
- Public Open Spaces By-laws
- Gauteng liquor licensing inquiry
- Nodal Review workshop
- CCTV by-law engagement

2026 / CONTINUING

- IDP, budget, rates and tariffs
- Liquor-bill input with WASSA
- Electricity-interruption proposals
- Draft security-sector regulations
- Water and wider municipal accountability

Formal submissions, workshops and joint advocacy each play a different role.



CRA AT WORK

COLLABORATION WITH PUBLIC ENTITIES, CIVIC SOCIETY AND OTHER RAs

Shared expertise, joined-up action and stronger collective representation.



LEVERAGE + SYNERGY

Partnership makes our effort go further

$$1 + 1 = 3$$

The CRA is strongest when each partner brings authority, reach, expertise or feet on the ground.

Residents

CAP

Parkview CPF

SAPS

JCPZ / CRUM

JoburgCAN

Neighbouring RAs

Professional advisers

Environmental partners

Rosebank Gazette

SHARED EXPERTISE. GREATER REACH.



PUBLIC-BENEFIT NETWORK

Neighbouring communities strengthen our work



WASSA

Working for an Alcohol-Safer
South Africa

JOBURGCAN

Regular affiliate engagement and shared planning experience

NEIGHBOURING RAS

Blairgowrie and peer RAs: public spaces, planning and shared City issues

WASSA

Detailed input on alcohol policy, licensing and enforcement



CRA AT WORK

COMMUNICATION & COMMUNITY

Keeping residents informed, connected and involved.



Good communication turns information into action

01

NEWSLETTERS

Full update
Two-minute read
Visible progress

02

WHATSAPP

Timely local alerts
Street representatives
Calls to participate

03

WEBSITE

Application documents
How-to-log guidance
Membership and events

04

COMMUNITY

Stories and feedback
Local businesses
Resident ideas

THANK YOU, SAMANTHA, OUR STREET REPRESENTATIVES AND EVERYONE WHO SHARES THE WORD.



COMMUNITY ENGAGEMENT

A neighbourhood should also bring people together



EASTER

Family activities and shared local traditions.



HALLOWEEN

Residents and local businesses making it happen.



CHRISTMAS

Seasonal gatherings that connect neighbours.

THANK YOU TO THE VOLUNTEERS, HOSTS, LOCAL BUSINESSES AND FAMILIES WHO TAKE PART.



TEA & TALK • LOCAL CONNECTIONS

Making room for conversation and connection

- 1 Tea & Talk for senior residents
- 2 Local speakers and useful subjects
- 3 A welcoming place to meet neighbours
- 4 Small events with real community value



WITH THANKS TO OUR SPEAKERS, VOLUNTEERS AND WESLEYAN CHURCH.



CRA AT WORK

MEMBERSHIP

Celebrate the growth — and invite more neighbours to be part of it.



MEMBERSHIP • AUGUST 2026 UPDATE

More residents are backing the CRA

336

Unique paying contributors
August 2026

+54%

More contributors than August 2025
218 → 336

R38,550

Gross platform receipts
August 2026

+45%

August receipts year on year
R26,550 → R38,550

R311,000

Gross platform receipts
January–August 2026

+42%

January–August receipts
vs R218,825 in 2025

Thank you for joining, renewing and helping fund sustained local delivery.

PayFast + Paystack receipts; monthly contributors are not the full membership register.



The growth is visible — and worth celebrating

Unique paying contributors per month



Gross platform receipts per month



Complete months: March 2025–August 2026 • PayFast + Paystack • Gross receipts before fees



PayFast to Paystack: the move is working

EASIER PAYMENTS

A smoother route for recurring contributions.

158 people paid through Paystack in August — 47% of all monthly contributors.

BETTER SUPPORT

Better provider support and clearer payment information.

A practical solution to the stalled-membership problem.

LESS ADMINISTRATION

Easier administration and follow-up.

Both platforms are still active while members complete the move.

Thank you to everyone who migrated, renewed or joined for the first time.



THE MEMBERSHIP OPPORTUNITY

We are growing — and still reaching too few

THE REALITY

Thousands of households benefit from CRA's work. Too few contribute regularly.

THE OPPORTUNITY

Invite a neighbour. Help your complex join. Bring local businesses into the community.

THE DIFFERENCE

Predictable income supports maintenance, professional advice and worthwhile projects.

If the work matters to you, help fund it — and help us reach someone new.



YOUR IDEAS • OUR SHARED NEIGHBOURHOOD

Bring us an idea — and help champion it

YOU SEE THE OPPORTUNITY

A park, a neglected corner, a useful event or a practical improvement.

YOU CHAMPION IT

Bring a clear idea, local support and willingness to see it through.

CRA HELPS IT HAPPEN

Seed funding where appropriate, permissions, partners and coordination.

Lion Lane with local resident champion shows what resident initiative can set in motion.



LOOKING AHEAD

Keep the momentum — and widen participation

SUSTAIN DELIVERY

Maintain parks, improve public spaces and pursue recurring service issues.

GROW CAPACITY

More members, resident champions and professional partnerships.

STRENGTHEN THE CRA

Implement governance changes and pursue PBO / section 18A approvals.

Next community opportunity: World Cleanup Day • Saturday 19 September 2026



THANK YOU

To everyone who makes the CRA possible

Our members and volunteer committee • Bubele / Delta Ops • CAP • Parkview CPF • SAPS
• JCPZ / CRUM • Friends of Delta • Jozi Trails • Blairgowrie • JoburgCAN and peer RAs •
WASSA • Steve Baylis / VBH • Sarah Treherne • Councillor Renate van Onselen



JOIN • RENEW • CHAMPION A PROJECT
cra.org.za

Our neighbourhood. Our collective effort.

Questions and discussion